

THE TANZANIA INSTITUTE OF BANKERS

Plot 2257, Block 33 Corner of Mirambo Street and Sokoine Drive. P.O. Box 8182, Dar es Salaam, TANZANIA. Tel: 0222669091/0222669092 E-mail: info@tiob.or.tz Web: www.tiob.or.tz

Tanzania Institute of Bankers (TIOB) Data Protection and Privacy Policy

Introduction

The Tanzania Institute of Bankers (TIOB) is committed to protecting the privacy and personal data of its members, employees, and stakeholders. This policy outlines how TIOB collects, processes, stores, and protects personal data in compliance with applicable data protection laws in Tanzania.

Scope:

This policy applies to all personal data collected and processed by TIOB, including data from members, employees, vendors, and other stakeholders.

Data Collection

TIOB collects personal data for the following purposes:

- Membership registration and management.
- Administration of training programs and examinations.
- Communication and dissemination of information.
- Compliance with legal and regulatory requirements.

Data Usage

Personal data will only be used for the purposes for which it was collected, including but not limited to:

- Providing services to members.
- Improving TIOB's operations and offerings.
- Ensuring compliance with banking and financial regulations.

Data Sharing

TIOB may share personal data with third parties only when necessary, such as:

- Regulatory authorities for compliance purposes.
- Service providers assisting with TIOB operations (e.g., IT support).
- With the explicit consent of the data subject.

Data Security

TIOB implements robust security measures to protect personal data, including:

- Encryption of sensitive data.
- Regular security audits and assessments.
- Access controls to ensure only authorized personnel can access data.





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Data Retention

Personal data will be retained only as long as necessary to fulfil the purposes for which it was collected or as required by law.

Rights of Data Subjects

Individuals have the right to:

- Access their personal data held by TIOB.
- Request correction or deletion of inaccurate or outdated data.
- Withdraw consent for data processing where applicable.

Compliance and Updates

TIOB will ensure compliance with Tanzanian data protection laws and update this policy as necessary to reflect changes in regulations or operations.

Contact Information

For inquiries or concerns regarding this policy, please contact: **Tanzania Institute of Bankers (TIOB)** Phone: +255 222 669091 Email:info@tiob.or.tz

